From: PUCWeb Notification < <u>Do.Not.Reply@puc.idaho.gov</u>>

Sent: Saturday, March 25, 2023 12:00 PM **To:** Jan Noriyuki < <u>jan.noriyuki@puc.idaho.gov</u>>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: John and Anne Olden

Submission Time: Mar 25 2023 11:22AM

Email: <u>aolden@ix.netcom.com</u> Telephone: 208-853-1066

Address: 6101 N Portsmouth Ave

Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "We are strongly opposed to such a large rate increase for a necessary commodity, for which there is no competition. We believe that much of this increase is for the upgrades needed for the Eagle water system. News stories at the time of Eagle's water system sale indicated that system had been neglected and needed \$8.5 million in repairs. Also, Eagle's water system users were paying a very low rate, half of Boise's. The Veolia purchase from Suez indicates that Eagle users' rates are going up at just 8.3%. Eagle is an affluent area and should be paying the full cost of the water system upgrades needed in Eagle. "

[Open in the PUC Intranet application]

From: ecabrett@gmail.com <ecabrett@gmail.com>

Sent: Monday, March 27, 2023 10:19 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: RE: VEO-W-22-02

Importance: High

CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.

RE: Case VEO-W-22-02

Dear IPUC,

As a long-time water-user in Eagle, Idaho, I wish to state my opposition to Veolia's current request for a RATE HIKE.

For many years, the Eagle Water Company (EWC) provided me and my neighbors with pristine drinking water at an average cost of \$10 /month. Since Suez (now Veolia) was improperly allowed (our Mayor and Council arbitrarily ignored the majority public input) to purchase the EWC water rights and operations, I initially saw my monthly water bill increase by 250 PERCENT and then finally settle down to an average of \$15/month, for a now-stable rate increase of 50 PERCENT over what I used to pay since 2012. On top of this 50 PERCENT MINIMUM rate increase, Veolia is requesting that Eagle residents buy insurance to pay for any damages to the piping from the curb to their houses, as Veolia is apparently anticipating such damage when they begin "testing" their piping system, where the residential section of piping may fail.

BOTTOM LINE – Eagle residents have already experienced a lessened water quality (from chlorination of our pristine well water) and a MINIMUM 50 PERCENT increase to our now-stable water bills! ENOUGH IS ENOUGH! Please deny Veolia the right to FURTHER INCREASE the cost of our once-pristine, reasonably-priced drinking water here in once-pristine Eagle, Idaho!

Respectfully,



Brett D. Smith PE, LG

Professional Engineer / Licensed Geologist / Geophysicist (Licensed Geologist registration in WA) (PE registrations in ID, NV, OR and WA) (MS Geophysics, 1984 – Colorado School of Mines)



ECA GEOPHYSICS

ENVIRONMENTAL COMPLIANCE ASSOCIATES, LLC

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When the power of LOVE overcomes the love of power, the world will know Peace.

Watch **ECA GEOPHYSICS** locate a cave during Episode 6 of the Discovery Channel's *Mystery at Blind Frog Ranch* (YouTube, YouTube TV or Amazon Prime)

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Monday, March 27, 2023 11:01 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Bill Geyer

Submission Time: Mar 27 2023 10:49AM Email: geyer.investment@gmail.com

Telephone: 208-850-3624 Address: 2601 W. Boise Ave.

Boise, ID 83706

Name of Utility Company: Veolia Water Company

Case ID: VEO-W-22-02

Comment: "Dear PUC, The 24% increase that Veolia is requesting is not only unreasonable but outrageous. This new owner of Suez Water Company came to Boise, and immediately spent millions of dollars "upgrading" all their service vehicles, etc. Perhaps a more prudent use of funds would have been to SLOWLY upgrade their operational equipment over the next 10 years and not overnight. Now their attempt to pass on this expense through recapture of massively increased rates to the consumers is little more than hold up. Period. Please allow them something in the 2-4% increase range, as a show of good faith, but 24%, heck no. How in the world are homeowners and renters supposed to afford that kind of increase? How? B. Geyer "

[Open in the PUC Intranet application]